

BARISTA JOB DESCRIPTION

EASTINGTON FARM SHOP ARE LOOKING FOR BARISTAS TO POUR THE BEST COFFEES IN GLOS!

HOURS & PAY

- Full & part time roles available
- Adhock work available for a fully trained barista
- £12 starting salary

CUSTOMER SERVICE

- Maintain a high level of customer service to EFS standards at all times
- On the Coffee Bar you are the first person to welcome customers, so its super important to make a great first impression at all times.
- Nurture friendly relationships with customers to increase loyalty and boost our reputation
- Make high quality, gorgeous looking, tasty drinks for customers.
- Present cakes, ice cream, and hot snacks to a high standard
- Ensure a standard of display at all times so the coffee bar looks enticing to customers
- Create and maintain a pleasant and enjoyable atmosphere for our customers

STAFF

- Work well within the small team and individually using initiative to complete tasks.
- Work as part of the whole farm shop team and really get stuck in to all aspects of the business
- Great communication between yourself and other staff members on day to day running and planning

FOOD HYGIENE

- Adhere to food hygiene standards set by the Food Standards Agency and the business
- Ensure all cafe areas are clean and tidy and presentable at all times for customers. Maintain the high standards that are already in place.
- Assist the SFBB folder, allergens, and food safety of the Coffee Bar. Ensure that every product and procedure complies with standards, all information is readily available and staff members are updated of any changes.

REPORTING

- Attend team meetings – bring ideas to the business for improvement and innovation
- Maintain updated records for food hygiene standards and implement improvements and efficiencies where needed, report any issues and come to a plan as part of a team.
- Communicate issues, trends, sales, etc to the management team so we can act if needed

INNOVATION

- Assist with adding new menu items based on seasonality and customers' preferences. Both drinks and food. Assist with completing all relevant food safety paper work as part of this
- Work towards additional/new products as part of the team. Not just in the Coffee Bar but the wider shop.

- New and exciting ways of displaying offerings
- Assist with planning of events and new launches. Having an active role in business development.
- Be enthusiastic and adaptable to our limitations.
- Promote our milk and the benefits of it, and how fabulous it is!

EQUIPMENT

- Be responsible for the cleanliness and maintenance of the individual pieces of equipment in the coffee bar.

Ultimately, you will become a key member of our small team here at Eastington Farm Shop. We will work hard, but have fun and maintain our business being a favourite local spot!